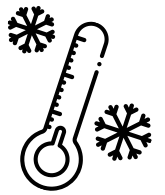




Be Winter Wise:

Cold Weather Preparation & Service Line Survey



Winter Plumbing Protection

Prepping your plumbing for winter can protect your home and your wallet!

As winter approaches, it's essential to protect and understand your plumbing to avoid costly issues. Each year, homeowners face expensive repairs and water bills due to freezing temperatures. These **avoidable** winter-related leaks waste millions of gallons of water. Below are some essential tips and precautions to prevent a winter plumbing disaster.

Know Your Shut-Off Valve (Stop & Waste Valve): Locate your water shut-off valve and make sure it's accessible and working properly. Use of the Water Company's shut-off valve is prohibited! It is also good practice to ensure your valve is protected from vandalism and unauthorized use. Ensure any guests know how to properly operate the valve.

Insulate Your Water Lines: Check all water lines—from the meter to your home—and ensure there are no exposed lines or fixtures, especially in unheated areas of your home. Ensure all water lines are sufficiently insulated to prevent freezing.

Disconnect Outdoor Hoses: Remove and drain all outdoor hoses to prevent freezing and bursting of faucets. It only takes one cold, overnight freeze to burst a faucet or connected pipe.

Safeguard Fire Sprinkler Systems: If you have a fire sprinkler system, ensure its lines are protected from freezing.

Seasonal Turn-Offs: If your cabin will remain vacant during the winter months, take advantage of GVMWC's seasonal turn-off policy. For no charge, we will turn your water off at the meter in October and turn it back on in April (or later). This ensures no leaks can occur while your cabin is vacant. *Contact the office for additional details.*

Prepare Before Leaving the Cabin: If you leave, turn off the water at your shut-off valve, drain all plumbing, and close all lines. It is not a good idea to rely on a heater to keep pipes from freezing. Utility services are often interrupted during storms or emergencies.

Regularly inspect your plumbing and turn off the water when you're away. If you have questions, or for emergencies, please call (909) 867-2912.

Customer Service Line Survey

GVMWC needs your help to complete a full inventory of all water service lines connected to the water system.

The U.S. Environmental Protection Agency is requiring all water utilities to determine where lead pipes exist in their systems, including pipes on the customer side that connect to the public system. GVMWC has an inventory of our underground infrastructure, which helps us manage maintenance and prioritization of repair and replacement of pipes. We have confirmed that the service lines owned by our company are made of copper, not lead. However, identifying the material of customer-owned service lines is a greater challenge and requires more extensive effort.

We need the cooperation of our shareholders to help us complete the inventory, showing all private side connections and pipe materials. Please complete our online survey to inform us of the material used for the water service line coming into your property - this is the pipe connected to your water meter. If you are not sure of the material, use our instructions to test the material first.

CLICK HERE TO TAKE OUR SURVEY OR VISIT WWW.GVMWC.ORG/LCSURVEY

If you would prefer a hard copy of the survey, please contact our office and we will gladly send one to you.