

CONSUMER CONFIDENCE REPORT

The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires GVMWC to provide you with. The purpose of the CCR is to raise customers' awareness of the quality of their drinking water, where their drinking water comes from, what it takes to deliver water to their homes, and the importance of protecting drinking water sources.

To view your 2022 Consumer Confidence Report and to learn more about your drinking water, please visit the following URL: <u>https://www.gvmwc.org/ccr</u> or scan the QR code.

If you would like a paper copy of the 2022 CCR mailed to your mailing address or would like to speak with someone about the report, you may call (909) 867-2912, complete the form on the back of this page or, or email <u>office@gvmwc.org</u>.



UPDATE YOUR CONTACT INFORMATION!

In an effort to provide the best customer service, Green Valley Mutual Water Company is asking Shareholders to update their contact information. This will allow us to better contact shareholders regarding their accounts or during an emergency situation. Please complete and return the form on the back of this page or complete the online form by visiting <u>www.gvmwc.org/contactform</u>

BOARD OF DIRECTORS

Thank you to all of the shareholders who participated in the Annual Shareholder Meeting, either by attending in person or returning your proxy card. Shareholders were provided with a summary of the Company's operations and plans for the coming year. This year's Board of Directors are as follows:

Ira Leader, President

Steve Christman, 1st Vice President Kathleen Benjamin, 2nd Vice President Scott Burger, Secretary/Treasurer Jerold Miller, Director Richard Vouga, Director Ed Gray, Director Kit Kjelstrom, Director Shayla Antrim, Director

THE IMPORTANCE OF TURNING OFF YOUR WATER:

We cannot stress enough the importance of shutting off your water when leaving your cabin. This past winter, due to shareholders <u>not</u> turning off their water, our system lost more than **2,000,000 gallons** of water solely from customer leaks. These leaks and the additional expenses incurred could have been avoided if turn-off valves had been used.

Green Valley Mutual Water Company requires all homeowners to have a properly installed stop and waste valve (Policy 4300.11). These valves allow homeowners to turn off the water supply at the cabin when vacated no matter what time of the year. Properties found not in compliance will receive a \$250 fine (Policy 4200.05). The owner is also responsible for any water usage caused by leak.

SERVICE NUMBERS

Law Enforcement: CA Highway Patrol (909) 867-2791

Twin Peaks Sheriff Station (909) 336-0600

County Departments: Animal Control (800) 472-5609

San Bernardino County Road Department (909) 387-7910 <u>Utilities:</u>

Burrtec Waste Management (909) 338-2417

Green Valley Mutual Water Co. (909) 867-2912 www.gvmwc.org

Running Springs Water District (Sewer) (909) 867-2766

Southern California Edison Report an Outage: (800) 611-1911 Customer Support: (800) 655-4555

SoCal Gas Emergencies: (800) 427-2200 Customer Service: (877) 238-0092

DigAlert (800) 442-4133 https://www.digalert.org/ Other:

CalTrans (Road Conditions) (800) 427-7623 https://roads.dot.ca.gov/

GVL Recreation (909) 867-2009 www.gvlfishing.com

US Forest Service (909) 383-5652 https://www.fs.usda.gov

UPDATE YOUR CONTACT INFORMATION

Account Number(s): Shareholder Name(s): Mailing Address: Phone Number(s):

- Home:_____
- Mobile:
- Work:_____
- Other:

Email Address: (can only keep one email on file for the account)

] I authorize GVMWC to contact me by email regarding relevant account or water information. <u>We will never spam you.</u>

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Please check this box if you would prefer a paper copy of your annual water quality report delivered to your mailing address and return slip with payment stub.